



## **Brack Tours – Book with Peace of Mind & Flexibility** in effect from 01 August 2020

**Considering the uncertainty surrounding the ongoing Global COVID-19 pandemic, we have amended our cancellation policy/booking terms and conditions temporarily offering the peace of mind to all considering one of our wonderful customised tour packages of Ireland going forward into the 2021 booking and travel season.**

As we closely follow worldwide developments in relation to the Covid-19 pandemic, we hope that all our past, present, and future clients along with friends and family are keeping safe and well during this trying time. Over the last few months, we have been working hard to move our customers who were scheduled to travel in 2020 to future dates into 2021 or offer a credit for travel for up to 24 months from original date of travel. We deeply appreciate your patience and the support that you have shown to us as we work through bookings on a month by month basis. 2021 is already off to a robust start and we are hopeful, when the time is right that international travel will return strongly.

If you are considering booking one of our customised tour packages, there are natural concerns and considerations that you will be facing and questioning before you feel comfortable not just to travel internationally, but also when it comes to booking a tour in advance when there are still concerns about how the situation will develop as time goes by. **Therefore, Brack Tours have temporarily amended booking terms and conditions to allow greater flexibility and peace of mind when booking a tour package.**

**For example, going forward as of 01<sup>st</sup> August 2020 if you are considering travel in 2021, we are offering a full refund on deposits paid towards any LAND TOUR PACKAGE if you wish to cancel for any reason up to 01<sup>st</sup> March 2021.**

Furthermore, we have taken measures to ensure that should you wish to cancel or postpone due to travel restrictions or government advice relating to Coronavirus, you may cancel or postpone your booked land tour booking up to 45 days out from your travel date. At which time your deposit paid of \$300 will be held on credit for future travel for up to 24 months. Under our general terms and conditions, final payment had been 65 days out, so now a wider window for flexibility and peace of mind.

Further details on our new “Book with Peace of Mind Policy” and the other measures we have taken, are available from any of our consultants who are available on our Toll-free number 1-855-338-4339 or by emailing [info@bracktours.com](mailto:info@bracktours.com).

**NB: All airline bookings will be subject to their specific terms and conditions at time of booking. Therefore, it is important you check those terms and conditions before committing to book flights.**

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